

Cherwell District Council

Overview and Scrutiny Committee

28 November 2023

Performance Monitoring Report October 2023-24

Report of: Assistant Director Customer Focus

This report is public.

Purpose of report

To give the committee an update on how the council has performed against its performance indicators for October 2023.

1.0 Recommendations

Officers recommend the committee:

- 1.1 Reviews the Council's performance report for October 2023 and considers what, if any recommendations it would like the Executive to consider.

2.0 Introduction

- 2.1 The Council actively and regularly monitors its performance to ensure it delivers its priorities for the year ahead, which are set out in its Outcome Framework as agreed by the Executive on 3 April 2023.
- 2.2 The Council does this monitoring monthly, so it can identify potential issues at the earliest opportunity and put measures in place for mitigating and addressing them.
- 2.3 This report provides a summary of the council's performance for October.

3.0 Report Details

- 3.1 This is a report on the council's key performance indicators (KPIs) for October 2023.

4.0 Performance Summary

- 4.1 The council has performed well against its **7** objectives for October, having achieved all of its targets. **See appendix 1 for the full list of targeted measures.**

5.0 Conclusion and Reasons for Recommendations

The council has achieved 100% of its October 2023 performance objectives. The committee is asked to review this performance and make recommendations for Executive consideration.

6.0 Consultation

This report sets out the performance position for the seventh month of this financial year, therefore no formal consultation or engagement is required.

7.0 Alternative Options and Reasons for Rejection

7.1 There are no alternative options to consider. However, members may wish to request further information from officers.

8.0 Implications

Financial and Resource Implications

8.1 There are no financial implications arising directly from this report.

Comments checked by:

Michael Furness, Assistant Director of Finance / Section 151, Tel: 01295 221845

Michael.Furness@cherwell-dc.gov.uk

Legal Implications

8.2 There are no legal implications arising as a consequence of this report.

Comments checked by:

Shiraz Sheikh, Assistant Director Law & Governance,

Shiraz.Sheikh@cherwell-dc.gov.uk

Risk Implications

8.3 The Risk Implications are detailed within the Executive and AARC Report for October 2023.

Comments checked by:

Celia Prado-Teeling, Performance and Insight Team Leader, Tel: 01295 221556,

Celia.prado-teeling@cherwell-dc.gov.uk

Equalities and Inclusion Implications

8.4 There are no direct equalities and inclusion implications as a consequence of this report.

Comments checked by:
Celia Prado-Teeling, Performance and Insight Team Leader, Tel: 01295 221556,
Celia.prado-teeling@cherwell-dc.gov.uk

9.0 Decision Information

Key Decision

Financial Threshold Met: No

Community Impact Threshold Met: No

Wards Affected:

All

Lead Councillor

Councillor Sandy Dallimore, Portfolio Holder for Corporate Services

Document Information

Appendix number and title

- Appendix 1 – Business Plan Performance October 23

Background papers

None

Report Author and contact details

Celia Prado-Teeling, Performance and Insight Team Leader, Tel: 01295 221556,
Celia.prado-teeling@Cherwell-dc.gov.uk

Shona Ware, Assistant Director – Customer Focus
Shona.Ware@Cherwell-dc.gov.uk